

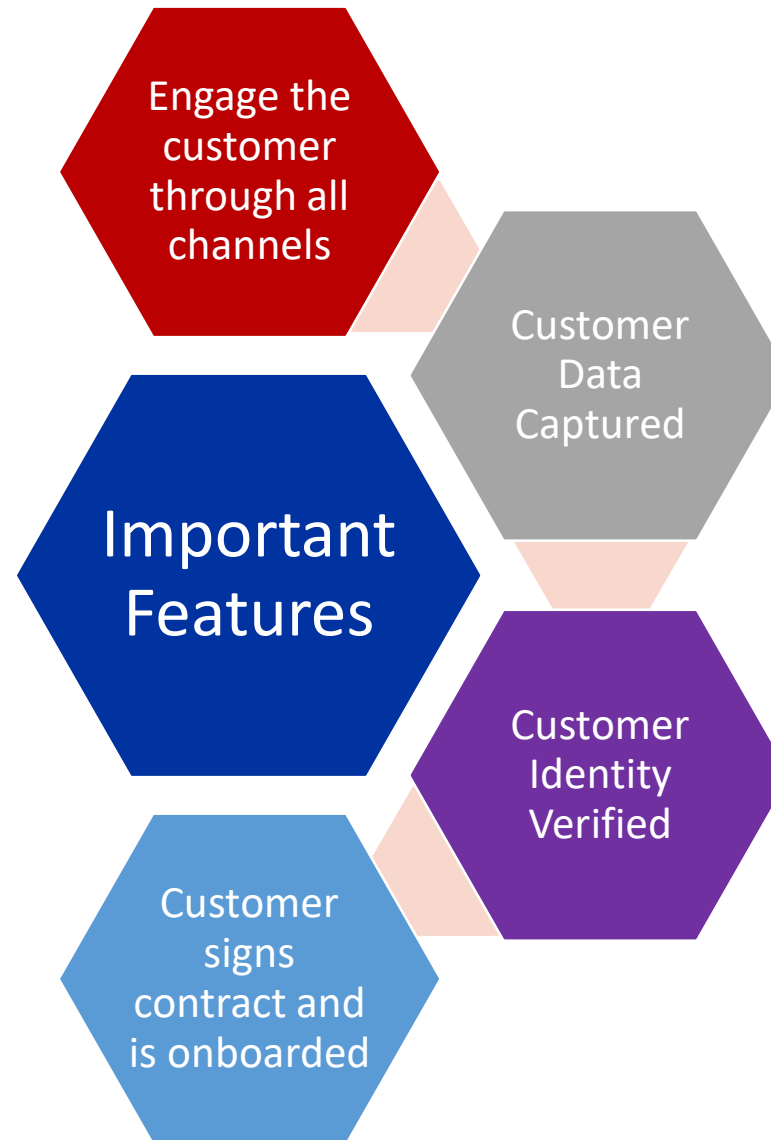


Digital Onboarding

Kostas Lymperopoulos – Commercial Director INFORM

Maria Arvanitou – R&D Manager INFORM

Digital Onboarding



Two different options

QES – Qualified Electronic Signature

- *Certified agents are involved in the process*
- *eIDAS compliant*
- *KYC & AML directives*
- *A Qualified Electronic Signature (QES) is issued at the end of the process*
- *Equivalent to the handwritten signature of the client from legal perspective*
- *National ID and/or Passport can be supported*
- *Additional documents (bills, payroll slips etc)*

AES – Advanced Electronic Signature

- *No agents are involved in the process*
- *National ID and/or Passport can be supported*
- *Biometric Match*
- *Liveness check*
- *Document recognition and data extraction*
- *Data verification*
- *Scoring*
- *Advanced Electronic Signature (AES)*
- *Proof of address*

D R T
O A
DIGITAL
ON-BOARDING
G



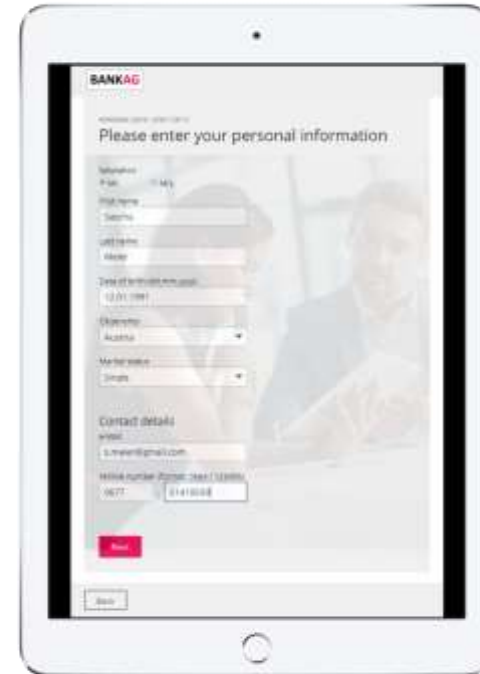
B N
Qualified Electronic Signature

Digital Experience

Qualified Signature



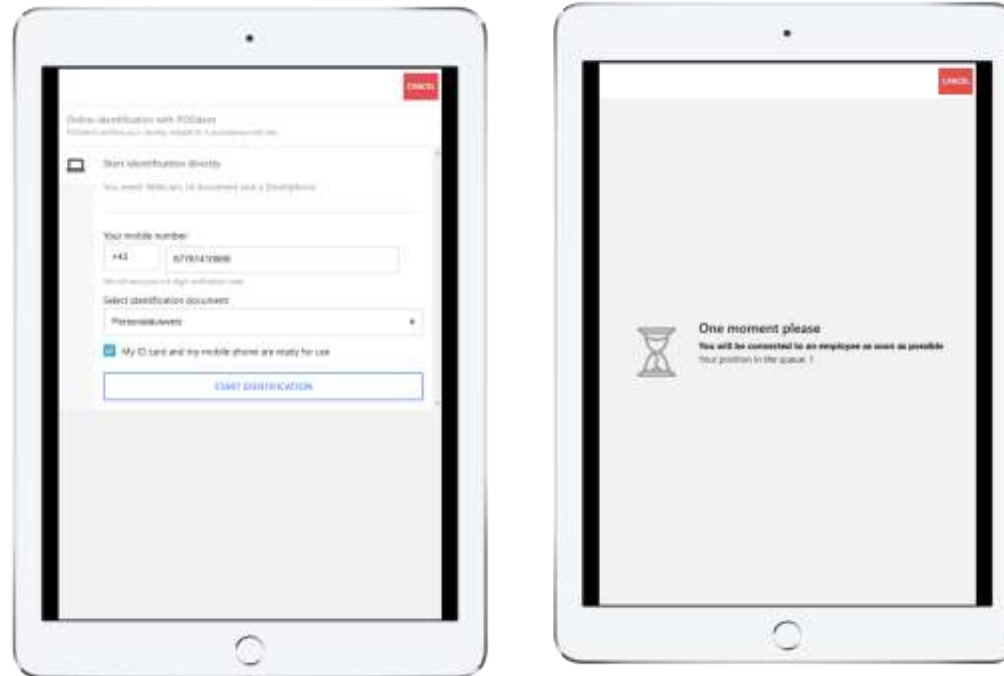
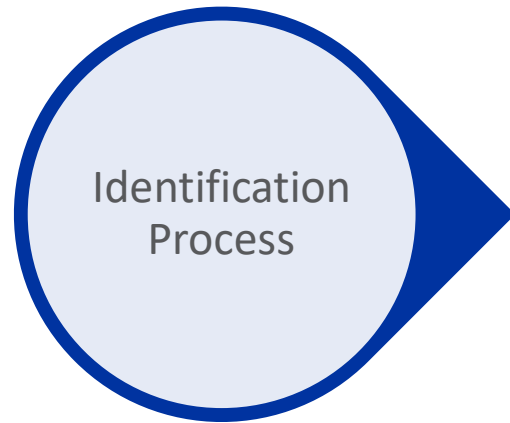
Customer chooses product / service



Customer undergoes the KYC process

Digital Experience - QES

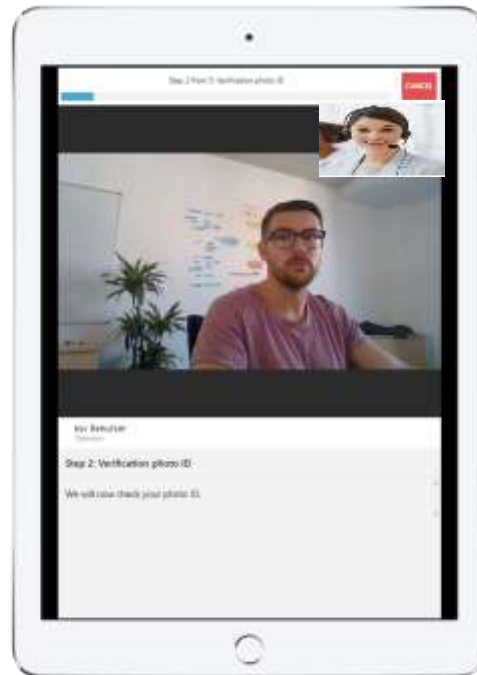
User View



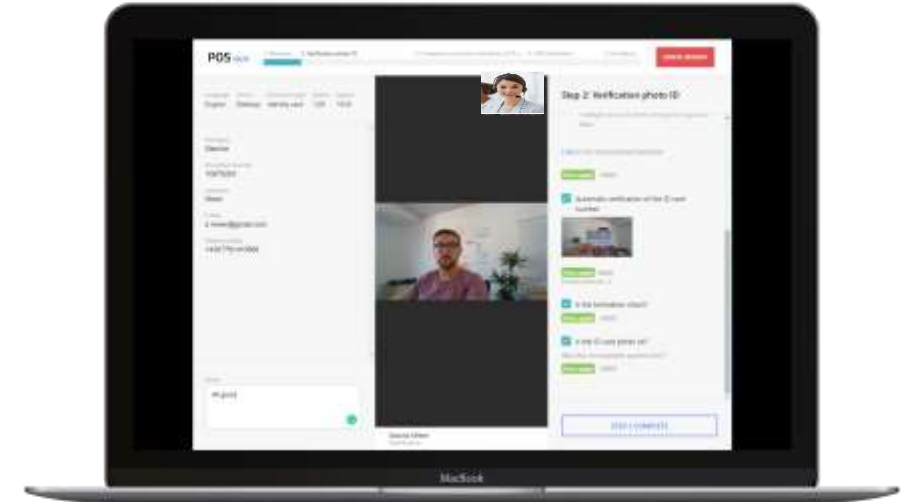
Start: Identification Process

Digital Experience - QES

User View



Agent View



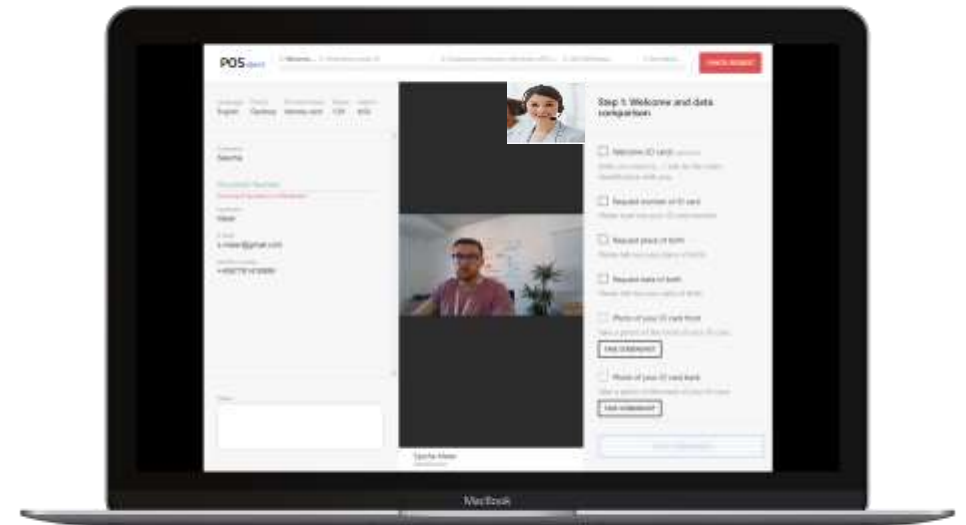
Identification
Process –
Screen Shots –
Verbal
Verification

Digital Experience - QES

User View



Agent View

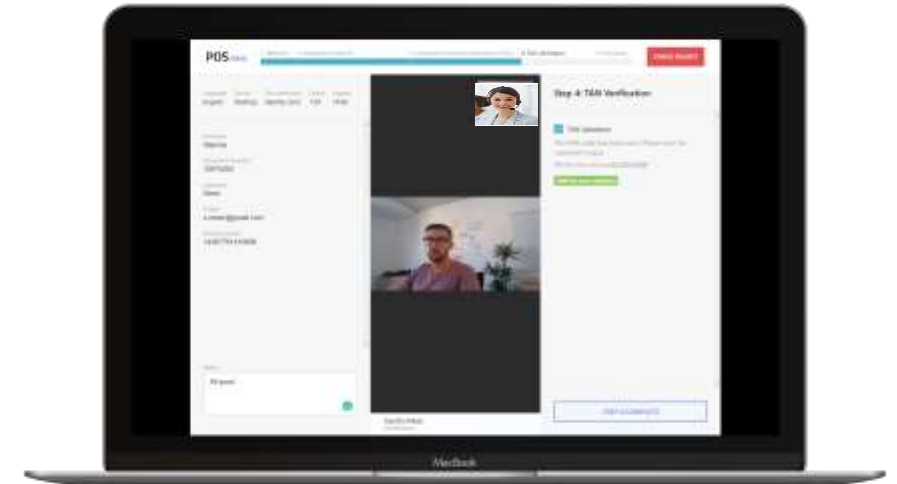
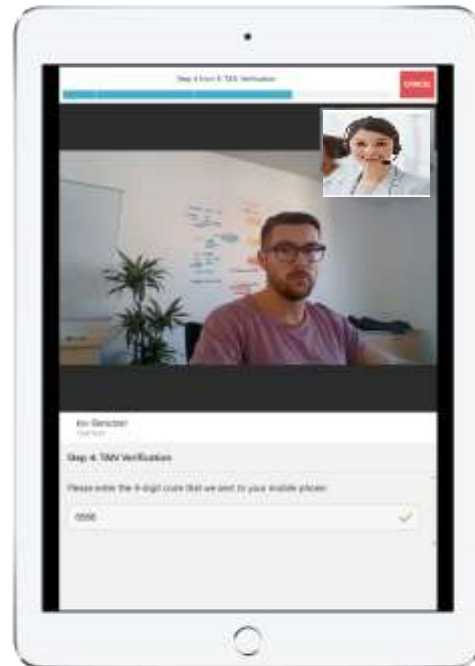


Identification Process – Photo Verification – ID Comparison

Digital Experience - QES

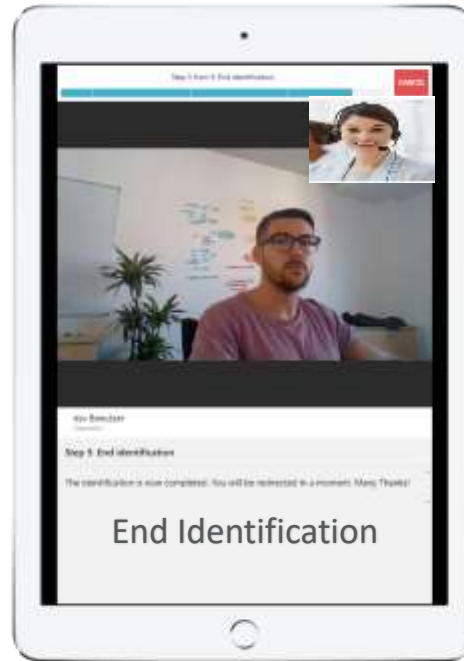
User View

Agent View

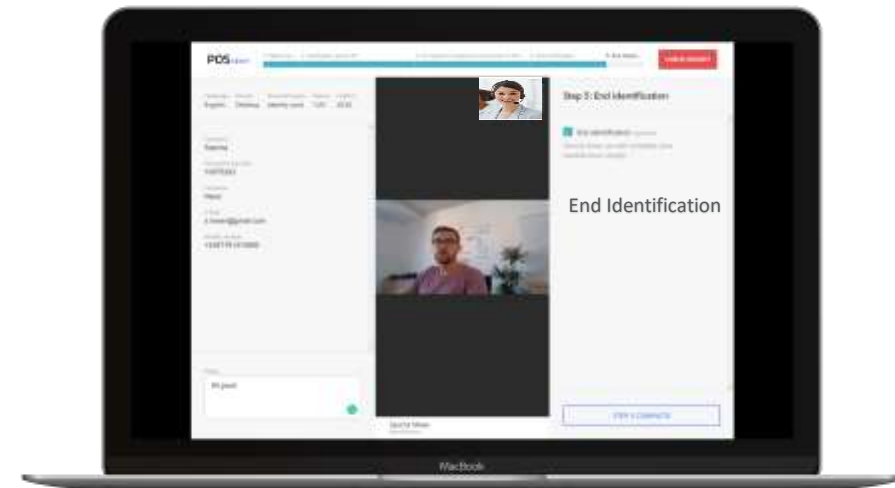


Digital Experience - QES

User View



Agent View

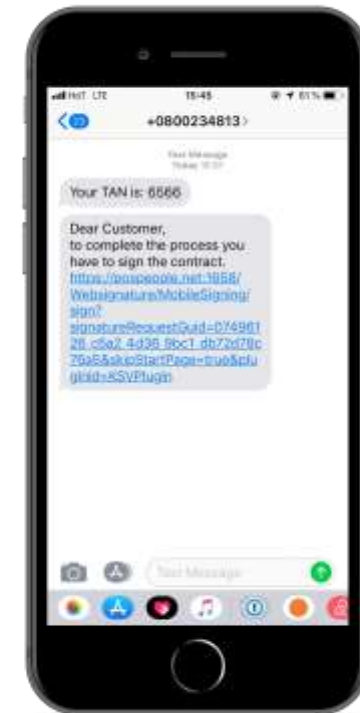


Digital Experience - QES

User View

Switch to mobile

Post Identification Process – Contract Sign with QES



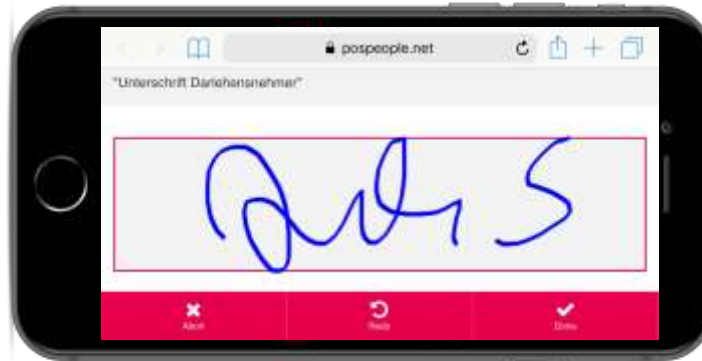
Digital Experience - QES



User View



Digital Experience - QES



Biometric
Signature

User View



D R A T
O
DIGITAL
ON-BOARDING
G
B



DIGITAL ON-BOARDING



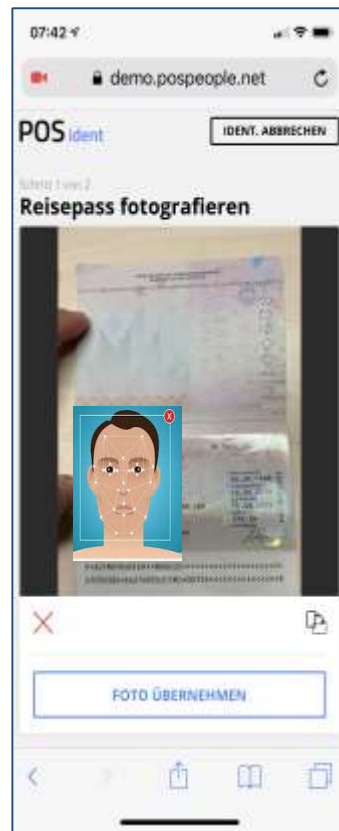
Advanced Electronic Signature
N

Mobile Photo Identification

- 1
- 2
- 3
- 4
- 5



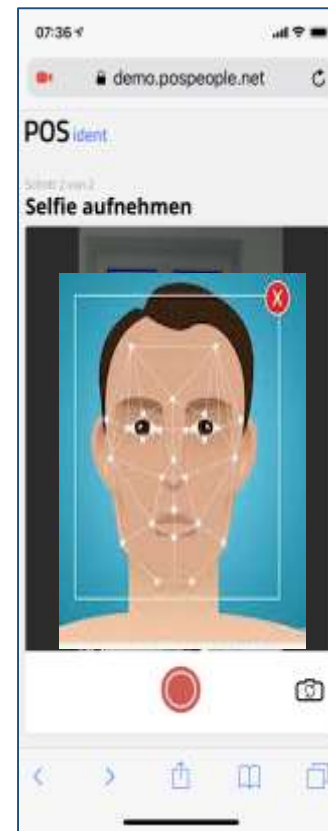
Choose ID document



Take a Photo of the ID Document



ID Data will be shown



Take Selfie and Compare to ID



Product and Service will be activated (optionally with AES)

Data Captured - AES

4. Billing Document ✕

CLIENT'S INFORMATION

ZIP CODE*

MUNICIPALITY*

STREET*

STREET NUMBER*


SECOND STREET

SECOND STREET NUMBER

CLIENT'S NAME*

VAT NUMBER

INVOICE TYPE



ΔΗΜΟΣΙΑ ΕΠΙΧΕΙΡΗΣΗ ΗΛΕΚΤΡΙΣΜΟΥ Α.Ε.
Σολωμού 10, 104 12 Αθήνα, e-mail: info@dei.com.gr
 Α.Φ.Μ. 99000041, Δ.Ο.Υ. 847 ΑΘΗΝΩΝ
www.dei.gr

Εξυπηρέτηση Πελατών ΔΕΗ **11 770**

Εξυπηρέτηση ΔΕΔΔΗΕ
Πληροφορίες: 11500
 Βλάβες: 10509
 Καταμήτρηση: 210 9850221

165 034250

Είδος Λογαριασμού ENANTI

Τιμολόγιο **Γ1N Οικιακό Τιμολόγιο**

Περίοδος Κατανάλωσης **07/04/2017 - 12/06/2017**

Ημέρες **67**

Κατανάλωση Ηλεκτρικής Ενέργειας

Ημερομηνία Έκδοσης **14/06/2017**

Κωδικός Εταιρού **1102058901**

Λογαριασμός Συμβολαίου **300002037159**

Α/Α Λογαριασμού **1093306459**

Στοιχεία Πελάτη **6040 13 14 002235**

Αρ. Παραστατικού **746401108699**

ΑΦΜ/ΑΔΤ **102858783**

Εγγύηση **27,00 €**

MICHELIN MARY-ANNE ΤΟΥ ΠΑΥΛΟΥ-ΝΙΚΟΛΑΟΥ

ΑΙΟΛΟΥ 52

175 61 Π.ΦΑΛΗΡΟ

Αριθμός Παροχής **6 14006325-04 3**

Διεύθυνση Ακινήτου **ΑΙΟΛΟΥ 52**

175 61 Π.ΦΑΛΗΡΟ

Επόμενη Καταμέτρηση: **11/08/2017**

Ο λογαριασμός σας συνοπτικά

Αλλά σε €

ΔΕΗ -12,38

Έκπτωση συνέπειας 15%

12,38 €

Member of **AUSTRIACARD**
(HOLDINGS)

Digital Onboarding - AES



BIOMETRICALLY FACE MATCHING



FORENSIC AUTHENTICATION



CONTENT EXTRACTION



DOCUMENT RECOGNITION

inform